

January 2021

Total Systems Roofing Inc.  
111 Erick St Ste 111  
Crystal Lake, IL 60014

Dear Total Systems Roofing Inc.,

Throughout 2020, this firm has earned a spot as one of the most elite contractors in the nation thanks to a commitment to long-term roofing system performance and high quality workmanship. Therefore, Firestone Building Products is pleased to present Total Systems Roofing Inc. with the 2021 Master Contractor award. The annual Master Contractor Program honors top Firestone Building Products Red Shield™ Licensed Roofing Contractors for excellence in roofing system installation, quality of work and customer service.

Total Systems Roofing Inc. has achieved this designation by meeting requirements for total square footage installed; outstanding inspection ratings on materials covered by the Red Shield™ Warranty; and the number of completed Red Shield warranted jobs. Master Contractors are also required to earn a Preferred Quality Incidence Rating (QIR) that does not exceed 2.5 times the average QIR for Red Shield Contractors.

The Master Contractor award represents contractors who have mastered quality commercial roofing solutions and who exemplify the hard work, determination and entrepreneurial leadership that defines Firestone Building Products.

On behalf of Firestone Building Products, I congratulate Total Systems Roofing Inc. on a successful 2020. The firm demonstrates a commitment to excellence and has upheld our high commercial roofing standards. We are pleased to recognize Total Systems Roofing Inc. as a 2021 Firestone Master Contractor award recipient and look forward to continuing our partnership to provide superior building performance solutions in 2021 and beyond.

Sincerely,



Taylor Cole  
President  
Firestone Building Products